

# *City Of El Paso de Robles*

*"The Pass of the Oaks"*

## **WATER RATES**

The water rate is entirely consumption based, no minimum consumption and no flat rate. Everyone pays the same rate beginning with the first gallon consumed (measured in units = 1 unit = 100 cubic feet = 748 gallons). It puts you in greater control of your own water bill.

For some customers, depending on consumption, it will result in lower monthly water bills and for others, higher water bills. The current rate is \$2.50 per unit (unit = 100 cubic feet = 748 gallons).

To calculate your own bill, simply multiply \$2.50 times the estimated/actual consumption units. Historical consumption data is provided on your water bill and is updated with each monthly statement.

#1 For example, if you use 50 units, your monthly bill for water, will be \$125.00 (\$2.50 times 50 units). Sewer not included.

#2 For example, if you use only 10 units, your bill for water will be \$25.00 (\$2.50 times 10 units). Sewer not included.

## **WATER SERVICE FEES & PENALTIES**

Unfortunately, the cost of water services has risen to a level that penalty and special services fees must be imposed in order to provide a greater degree of equity and fairness to all customers.

For many years, all customers have paid the cost of special services that are used by a few. Examples of these services include door hanger notification for discontinuing water service, meter re-reads, promissory notes, after hour connections, and service restoration (after water service has been discontinued).

The quantities of these services have risen to a level that requires either additional staff (costing all customers more \$\$ in the way of higher rates) or imposing fees to discourage certain behavior. The fees are identified as follows:

New Account Activation \$40  
Routine Door Hanger \$30  
Promissory Note \$30  
Meter Re-Read \$35\*  
After Hours Connection \$349

New Account Deposit \$87  
Special Door Hanger \$40  
Service Restoration \$87  
Bench/Calibration Test \$174\*  
Fire Hydrant Relocation \$134

\* If meter reading is determined to have been mis-read or meter is reading inaccurately, no fee will be imposed.

**THE FEES, adopted by City Council 4/19/11, are effective beginning 1/1/12.**

**For more information, please call 237-3996.**