



CITY OF EL PASO DE ROBLES
"The Pass of the Oaks"

CITY COUNCIL MINUTES
ADJOURNED REGULAR MEETING

**ADVISORY BODY INTERVIEWS & APPOINTMENTS:
CITIZEN'S AIRPORT ADVISORY COMMITTEE**

Thursday, October 23, 2008 7:00 PM

**MEETING LOCATION: PASO ROBLES LIBRARY/CITY HALL
CONFERENCE CENTER, 1000 SPRING STREET**

**PLEASE SUBMIT ALL CORRESPONDENCE FOR CITY COUNCIL PRIOR
TO THE MEETING WITH A COPY TO THE CITY CLERK**

7:00 PM – CONVENE REGULAR MEETING

CALL TO ORDER – Downstairs Conference Center

PLEDGE OF ALLEGIANCE

ROLL CALL Councilmembers John Hamon, Gary Nemeth, Duane Picanco, Fred Strong, and Frank Mecham

PUBLIC COMMENTS

- Phillip J. Corman (comments attached)

**1. Advisory Body Interviews & Appointments
Citizen's Airport Advisory Committee**

M. Williamson, Assistant City Manager

The committee provides technical information and advice to the City Council on matters pertaining to aeronautical activities, proposed uses and safety of operations of the Paso Robles Municipal Airport.

The City Council conducted interviews to fill the vacancies on the Citizen's Airport Advisory Committee from the following applicants: Jason Diefenderfer, Mark Kenyon, Eric A. Cook, Rick Brandt, Wayne H. Rice, and Maryanne J. Zarycka.

Councilmember Strong, seconded by Councilmember Nemeth, moved to appoint Mark Kenyon, Eric Cook, and Jason Diefenderfer to three regular terms expiring October 31, 2011, and appoint Wayne Rice to complete the vacated alternate term expiring October 31, 2009.

Motion passed by the following roll call vote:

AYES: Hamon, Nemeth, Picanco, Strong, and Mecham

NOES:

ABSTAIN:

ABSENT:

ADJOURNMENT at 8:30 PM to:

Social

Friday, October 24, 2008, 4:00 PM

San Luis Obispo County Superior Court – Grand Opening Ceremony North County Courthouse, 901 Park Street, Paso Robles

Monday, October 27, 2008 5:00 PM

Mid-State Fair Board of Directors Reception for PCCHA at the Paso Robles Event Center

Saturday, November 1, 2008 6:30 PM

PCCHA Sponsors Dinner, at the Paso Robles Event Center

Meetings

Tuesday, November 4, 2008

The Regular Meeting at 7:30 PM on, at the Library/City Hall Conference Center, 1000 Spring Street

Submitted:

Deborah D. Robinson, Deputy City Clerk

Approved:

THESE MINUTES ARE NOT OFFICIAL OR A PERMANENT PART OF THE RECORDS UNTIL APPROVED BY THE CITY COUNCIL AT A FUTURE REGULAR MEETING.

307 Montebello Oaks Drive
Paso Robles, CA 93446
October 22, 2008

City Council
City of Paso Robles, CA 93446

Dear City Council Members:

I submit this letter to you as backup to my Public Comment at your meeting in City Hall on October 23, 2008 at 7pm. I am a resident of Paso Robles, tenant at Paso Robles Airport, local FAA Safety Representative, and businessman. I submit this to you for your understanding and consideration.

Paso Robles is becoming a center of tourism and business for all of the Central Coast. Truly, the Paso Robles city government has led this growth and is supported substantially by the growing business base. This is due, in large part, to the focus everyone has placed on professionalism, friendliness, and customer experience. I know, since I have been a very successful business person in my career.

I am writing to you to help you understand the role of the Paso Robles Airport. It clearly serves not only Paso Robles, but the entire area. Clearly CDF and Highway Patrol are invaluable services. But the airport is much more than that. It is a primary "gateway" to our area and all that it has to offer. The Fixed Base Operator (FBO) performs the role of ambassador to our city. Unfortunately, the existing Fixed Base Operator provides little or no customer service. Therefore, the first impression to our area is a negative impression. I strongly urge the council to make this a priority. I hope that we can bring the level of professionalism to the airport that our retail, hospitality, restaurants, wineries, and tour operators have done. The FBO operates on the airport at the pleasure of the City. Let's bring the level of customer service and competitiveness to Paso Robles airport that other airports are successfully doing today in tourism centers. Tangibly the customer experience includes:

- ✓ Connecting pilots/passengers with services at the airport
- ✓ Connecting pilots/passengers with hotels, restaurants, transportation, tours, etc.
- ✓ Essentially provide the same level of customer service that we get from the rest of our businesses in the area.

This type of customer experience/service drives tourism and business for the entire area. The current lack of it drives business elsewhere. The current level of customer service is sorely lacking. It is clear that the FBO is neither serving the airport or the city. Most of the tenants at the airport are increasingly sharing this concern.

I am working with the Airport Manager and will soon be working with the Airport Advisory Committee, and wanted to involve City Council as well. We can do better and with your understanding of the situation, we will.

Sincerely,



Philip J Corman