



CITY OF EL PASO DE ROBLES

“The Pass of the Oaks”

December 7, 2015

Building Permit/ Land Management System

Responses to Proposers Questions

1. How many concurrent users are estimated for the following components? If none, please mark none.
 - a. Community Development (Land, Permit, Project, Code, Citizen Response Management).

There will be 20 users accessing all modules concurrently.

2. RFP page 12 - Financial Integration/Project Tracking and Reporting, page 2 - desired functionality, and page 24 - section 3.13. The City indicated a request for an interface with the current financial solution, Tyler MUNIS. Please describe the level of integration desired, i.e., end of day batch, real-time.

The City would expect the LMS to provide automatically created end-of-day financial information which is saved in an accessible location. This will need to be in a file format that can be imported to Tyler MUNIS without modification.

3. RFP page 24 - section 3.11. Although listed as an optional module for future consideration, please indicate the number of concurrent users required for access into the Business License module. If possible, please provide examples of license types, renewal process business rules, and timelines.

The current software has two editable users and unlimited viewing capabilities.

4. RFP page 24 - section 3.11. Although listed as an optional module for future consideration, please indicate the number of total users required for use of the electronic plan review tool.

20 users

5. Is the City interested in pricing for a downloadable mobile application for citizen engagement?

Yes, a mobile app should be an option in the proposal – if available.

6. Is the City interested in an integrated IVR solution for managing inspection requests via phone?

No, the City feels IVR is an old technology that is likely not cost effective.

7. Is the City budgeted for this project? If yes, please indicate the desired budget range or cap.

The City has set aside funds for the replacement of the current system however City Council has not established a budget at this time. Proposers are encouraged to provide their best pricing and if necessary price optional items separately from the core system.

8. What are the top three most important offerings in a new solution for the City's end-users?

Please refer back to the RFP.

9. What are the top three most important offerings in a new solution for the IT staff?

Please refer back to the RFP.