



CITY OF EL PASO DE ROBLES

"The Pass of the Oaks"

Request for Adjustment to Residential Sewer Bills

Each July, your sewer bill will be adjusted, based on your average water use during the previous December, January, and February billing period ("average winter water use"). This is based on the assumption that nearly all water used during these months goes into the City sewer system. You may have exceptional circumstances, such as installation of new landscaping that requires irrigation for establishment, filling of a swimming pool, or a large leak due to a broken water line, which justifies an adjustment to your average winter water use. If you believe an adjustment is appropriate, please provide the following information:

Name: _____ Number of Occupants: _____
 Account #: _____ Service Address: _____
 Daytime Phone #'s Primary # _____ Alternate # _____
 Email Address: _____

ALL APPLICABLE SECTIONS MUST BE COMPLETED FOR PROCESSING

- Did you install new landscaping that required irrigation for establishment in the months of December through February? Yes No If yes, please provide:
 - Square footage of the new landscaping: _____ Install Date: _____
 - Estimated number of water units used for irrigation during December ____, January ____, and February ____. (*A water unit is equal to 748 gallons.*)
- Did you fill a swimming pool during December, January, or February? Yes No
 If yes, please estimate the number of water units used to fill the pool in the months of December ____, January ____, and February ____. (*A water unit is equal to 748 gallons.*)
- Did you have a major water leak, such as from a broken water line, during December, January, or February? Yes No
 If yes, please estimate the number of water units lost due to the leak during the months of December ____, January ____, and February ____. (*A water unit is equal to 748 gallons.*)
- Did you have any other exceptional circumstances that justify an adjustment to the basis of your sewer bill? Yes No
If yes, please explain below and attach any supporting documentation.

I understand that the values given above will be verified by review of my account history and submittal of this form does not guarantee an adjustment. Any adjustment will affect only the sewer usage portion of my monthly utility bill. I understand the adjustment, if approved, is valid for one-year, or until establishment of next year's average winter water use, whichever is sooner.

The above information is true and accurate to the best of my knowledge.

Signature of Account Holder: _____ Date: _____

Please deliver this completed form and any attachments to the City of Paso Robles Administrative Services office at 821 Pine St., Suite "A", Paso Robles, CA 93446.

Office Use Only: Rec. Date: ___/___/___ Current average: _____ Historical average: _____
 Adjusted average: _____ AS staff action: _____ NorthStar Entry Date: _____ Customer Notified: _____